

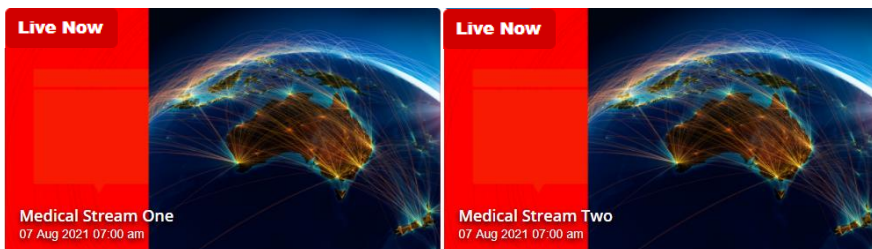
Consumer Connect

1. Use a **Laptop/PC with a in-built or USB connected camera**. No Phones, or iPads (please).
2. Connect your headphones to your Laptop/PC.
3. **Close all Zoom, Microsoft Teams, Facebook and any other applications that use your camera.**
4. Open your browser (Google Chrome is preferred).
5. Search or '**Consumer Connect**' or go to <https://www.cysticfibrosis.org.au/consumerconnect>.
6. Log in to '**Experience Consumer Connect**'



Join Your Session.

1. Scroll down to '**Upcoming Connect Sessions**'.
2. Click on the Image of the Event you wish to join. . Each Event includes **ALL SESSIONS** for that day



3. Your Browser will request "**Please Allow Access to your Microphone and Camera**". Please **ALLOW**.
4. You should see an image of yourself in the video window. If yes, you should get a **Green Indicator**. (If **NO**, please see **PART A** below).
5. Talk into your microphone or headset to ensure the **Audiometer** is moving, and you get a **Green Indicator**. (If **NO**, please **PART A** below).
6. Click on **JOIN TO JOIN YOUR EVENT**
7. You will be greeted in the Staging Room by CFA and Consumer Connect Personnel. **Please keep your Camera and Microphone on**.
8. **You will be moved to your LIVE EVENT.**

Part A: Select Camera and Microphone.

Click **SELECT** to choose your camera

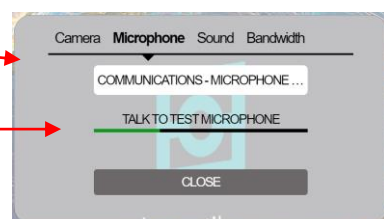


Click on the Camera Menu, and select your camera from the dropdown menu until you see your image appear **in the background**.



Click **Select** to choose your microphone.

Talk to ensure the Audiometer is moving until you get a Green Indicator. Click **Close**



JOIN YOUR EVENT

Submit a Question.

1. Open **EVENT CHAT**. Click **JOIN CHAT**, then **LIVE QUESTION**
2. Type your question, including the Speaker you are directing your question to, and click **SUBMIT**

