



JOINING A VIRTUAL EVENT - FIREWALLS



Joining a virtual event is a great way to partake in a forum or discussion; however, there can be some obstacles.

For security reasons, government organisations like hospitals and universities place restrictions on internal networks, devices, or both for their employees and staff. This includes, but is not limited to, firewalls, which will prevent users from accessing video or streaming content and services.

If you are joining the virtual event from within a hospital or university network OR are using a hospital or university device, please have your IT department whitelist the following sites:

- cysticfibrosis.org.au/consumerconnect
- cfa.padlokt.com
- padlokt.com
- costarexperience.com

For additional information on access ports and other services, please have your IT department contact jacob.hosking@padlokt.com AND support@padlokt.com.

Thanks,

✌️ **Team PADLOKT**